



---

Sioux County Planning and Zoning Administration  
210 Central Avenue SW, Orange City, Iowa 51041  
Phone (712) 737-3820 • Fax (712) 707-9243  
zoning@siouxcounty.org • www.siouxcounty.org

---

***WHAT TO DO IF YOU BELIEVE FEMA HAS MADE AN ERROR  
IN YOUR PROPERTY'S FLOOD STATUS DETERMINATION***

- 1) Direct general questions to the Federal Emergency Management Agency(FEMA) regarding flood hazard mapping & the National Flood Insurance Program (NFIP)to the FEMA Map Information eXchange at: **1-877-336-2627**, or **e-mail** a specialist at: [FEMAMapSpecialist@riskmapcds.com](mailto:FEMAMapSpecialist@riskmapcds.com)
  - a. To help the Map Specialist serve you better, provide the following information:
    - Your first and last name
    - Property address in which you are interested, including zip code
    - Community name
    - A summary of the issue of concern or the question you would like the Map Specialist to answer
- 2) You may file an appeal with FEMA -
  - a. General information on how to appeal your Flood Designation may be found online at: <http://www.fema.gov/information-homeowners>
  - b. Request a Letter of Map Amendment(LOMA) or Letter of Map Revision(LOMR)
    - i. Review the “revision based on fill” process online at <http://www.fema.gov/letter-map-amendment-letter-map-revision-based-fill-process#0>
    - ii. Forms used by FEMA related to appeal process: <http://www.fema.gov/forms>
- 3) Check with local authorities to see if they can provide additional data to prove your home is a low risk for flooding, check with local zoning departments to see if they can help find it.
- 4) You may have to Hire a local land surveyor who is licensed to provide certified elevation studies, to survey your property (this will cost several hundred dollars but could save money in the long run)
- 5) Obtain your base-flood elevation data from the Iowa Department of Natural Resources(DNR)
  - a. Call 1-866-849-0321 for assistance with this process
  - b. Online resources and additional information may be found at: <http://www.iowadnr.gov/InsideDNR/RegulatoryLand/FloodPlainManagement.aspx>

**Additional resources:**

Check your flood map designation online at:

<https://msc.fema.gov/webapp/wcs/stores/servlet/FemaWelcomeView?storeId=10001&catalogId=10001&langId=-1>

Check your flood risk determination at:

<http://www.floodsmart.gov/floodsmart/oneStepFloodRiskAddressSearch.action>